



**BBC-19MBA409**

Seat No. \_\_\_\_\_

**M. B. A. (Sem. IV) (CBCS) Examination**

**July - 2021**

**19MBA409 : Management of Industrial Relations**

Time :  $2\frac{1}{2}$  Hours]

[Total Marks : **70**

- Instructions :** (1) All questions carry equal marks.  
(2) Attempt any 5 Questions.

- 1 Define Industrial Relations. What are the major reasons due to which it is a significant term in corporate culture?
- 2 Successful Collective bargaining is actually "Science" rather than "Art". - Explain with suitable examples.
- 3 Discuss the Rights and Privileges given to a registered Trade Union in context of Trade Union Act, 1926.
- 4 Explain in detail - Factories Act, 1926 & Mines Act.
- 5 What do you mean by Worker's Participation in Management? What are the various Forms of Participation?
- 6 Explain in brief various approaches to Industrial Relation.

- 7 What are the possible causes of Poor Industrial Relations?  
Suggest suitable strategies to develop Sound Industrial Relations.
- 8 Write a detailed note on : Discipline.
- 9 Explain in brief Grievance Handling Procedure. What are the Advantages of a Sound Grievance handling Procedure?
- 10 Write Short Note on :
- Contract Labor Act, 1970
  - Key Role Players in Industrial Relations.
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